

■ ShelteringTreeMedia Refund Policy

At ShelteringTreeMedia, every book is printed, shipped, and fulfilled with care. Because our titles are produced in small batches and shipped directly to you, all sales are final.

No Refunds or Returns

We do not issue refunds nor do we accept returns for any reason, including:

- Finding the book at a lower price elsewhere
- Changes of mind
- Delays caused by our distributor's printing and fulfillment timeline (typically 4–6 weeks before books reach our office)

Once your order is placed, it enters the printing queue and cannot be canceled or refunded.

Shipping & Delivery

We do not ship to countries outside of the United States.

All orders are shipped via USPS Media Mail unless otherwise arranged (see

Priority Mail shipping)

USPS Media Mail does not include automatic insurance. This means:

- USPS does not reimburse damage unless you purchased insurance at checkout
- Damage caused during transit is not eligible for refund or replacement from ShelteringTreeMedia

If you would like insured shipping, please choose the **"Priority Mail shipping"** postage delivery option *while* placing your order so we can arrange an upgraded service.

Thank You for Supporting the Authors at ShelteringTree.Earth, LLC Publishing

We appreciate your understanding and your support of small-press authors. Our policies allow us to keep book prices 10% below retail and continue offering personalized service to every reader.